



June 21, 2011

John Jansen  
Wishbone Site Furnishings and Lumber Products

Dear John,

Re: Recycled benches

I was in the market to purchase recycled benches for Delta Hospital Foundation's newly created 'Forest for Our Future', and came across a company in Toronto who guaranteed to deliver quality benches at a low cost. Since we were on a tight budget, I ordered eight benches that were to be delivered prior to our opening ceremony in April.

What a mistake! When the benches finally did arrive (after the opening), not only were they of inferior quality, but they also were unassembled and damaged during shipping. After a long struggle with the company to refund our money, I remembered we had previously bought benches from Wishbone Site Furnishings, which were solid, well-made and comfortable to sit on.

When I called John at Wishbone, he took the time to explain details about each of the benches and recommended the perfect style for our needs. I am happy to report that the benches were delivered in one piece and have been a beautiful addition to our Forest.

I was so impressed with his product line that I also ordered trash receptacles to match! We are delighted with the quality product and service we received from Wishbone and look forward to dealing with them again in the future.

Shelley Slaughter  
Charitable Gifts Manager  
Delta Hospital Foundation

**Chair of the Board**  
Lois Wilkinson

**Past Chair**  
Stephen Millen

**Vice-Chair**  
Keith McGee

**Treasurer**  
Allan Baydala

**Directors**  
Kevin Brennan  
Laura Cassidy  
Bruce Fougner  
Doug Miller  
Margo Peerless  
Don Sangster  
Sarah Toigo

5800 Mountain View  
Boulevard  
Delta, British Columbia,  
Canada V4K 3V6  
Telephone 604 940 9695  
Fax 604 940 9670  
Email: [info@deltahospital.com](mailto:info@deltahospital.com) [www.deltahospital.com](http://www.deltahospital.com)